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# Annual Performance 2016/17 Progress Report

## Safe Communities



Flintshire County Council



*Print Date: 15-Jun-2017*

## 5 Safe Communities



### Actions

ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
5.1.1.1 Develop a plan to deliver the key outcomes of the North Wales Safer Communities Board (NWSCB) Community Safety Plan.	Sian Jones - Public Protection Manager	Completed	01-Apr-2016	31-Mar-2017	100.00%	 GREEN	 GREEN

**ACTION PROGRESS COMMENTS:**

This action is complete. The North Wales Safer Communities Board Plan for 2016/17 has been approved. The plans of the Public Services Board (PSB) are consistent with and support the regional plan.



Last Updated: 30-Nov-2016

ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
5.1.1.2 Contribute to the delivery of the North Wales Community Safety Plan priorities	Sian Jones - Public Protection Manager	Completed	01-Apr-2016	31-Mar-2017	100.00%	 GREEN	 GREEN

**ACTION PROGRESS COMMENTS:**

The regional priorities have been embedded within the local 'People are Safe' delivery plan for 2016/17 under the guidance of the Public Services Board.

Last Updated: 03-May-2017

ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
5.1.1.3 Reduce fear of crime by making use of the latest technologies including closed circuit television (CCTV)	Doug Dowling - CCTV and Campus Manager	Completed	01-Apr-2016	31-Mar-2017	100.00%	 GREEN	 AMBER


**ACTION PROGRESS COMMENTS:**


The feasibility study is complete and the consultants report has been received. An executive summary has been issued to Cabinet for consideration. Consultation with Town & Community Councils and other Stakeholders is now complete. Relocation of the CCTV control room has been postponed. Progress to Stage Two of the consultants brief included preparation of detailed technical specifications, proposals, drawings and tender documentation for the upgrade of the CCTV control room equipment from analogue to state of the art digital technology and, the procurement of re-deployable cameras (where possible) to complement the static CCTV camera scheme if agreed. Revised Service Level Agreements with

Town & Community Councils are overdue.


Last Updated: 13-Jun-2017


### Performance Indicators

KPI Title	Previous Year Actual	Actual	Performance Indicator Trend	Target	Performance RAG
IP5.1.1.2M01 The percentage of high risk repeat victims of domestic abuse referred to the Flintshire MARAC	20	14.3	↑	28	 GREEN
<p><b>Lead Officer:</b> Sian Jones - Public Protection Manager  <b>Reporting Officer:</b> Jackie Goundrey - Domestic Abuse Co-ordinator  <b>Aspirational Target:</b>  <b>Progress Comment:</b> The aim of the Multi Agency Risk Assessment Conference (MARAC) is to reduce repeat victimisation to those individuals at serious risk of harm. Cases are discussed once unless there is a further incident, which would then require the case to be brought back to MARAC for further review.</p> <p>The performance of the Flintshire MARAC throughout 2016/17 exceeded the national target of 28%, resulting in lower incidents of repeat victimisation.</p> <p>Last Updated: 03-May-2017</p>					

KPI Title	Previous Year Actual	Actual	Performance Indicator Trend	Target	Performance RAG
IP5.1.1.2M02 Achieving a waiting time of less than 20 days from referral to treatment (KPI 2)	90.91	85.08	↓	80	 GREEN
<p><b>Lead Officer:</b> Sian Jones - Public Protection Manager  <b>Reporting Officer:</b> -  <b>Aspirational Target:</b>  <b>Progress Comment:</b> Overall, waiting times have been consistent throughout the year. The indicator shows the percentage of referrals achieving the waiting time of less than 20 days. This shows an improvement against our local target of 80%.</p> <p>Last Updated: 26-May-2017</p>					

KPI Title	Previous Year Actual	Actual	Performance Indicator Trend	Target	Performance RAG
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IP5.1.1.2M03 Achieving the Welsh Government target for the percentage of completed substance misuse treatments (80%)	78.91	77.69	↓	80	 AMBER
<p><b>Lead Officer:</b> Sian Jones - Public Protection Manager  <b>Reporting Officer:</b> -  <b>Aspirational Target:</b> 80.00  <b>Progress Comment:</b> The number of completed treatments provided to those with substance misuse problems has fluctuated throughout the year. The overall average for 2016/17 is 77.69% which is just below the 2015/16 rate of 78.91%.</p> <p>Last Updated: 13-Jun-2017</p>					

KPI Title	Previous Year Actual	Actual	Performance Indicator Trend	Target	Performance RAG
IP5.1.1M02 Monitoring the number of formal consultations for public space protection orders (PSPOs)	0	No Data	N/A	0	
<p><b>Lead Officer:</b> Sian Jones - Public Protection Manager  <b>Reporting Officer:</b> -  <b>Aspirational Target:</b>  <b>Progress Comment:</b> Further work has been undertaken relating to the replacement of the 'dog control' areas. The Anti Social Behaviour (ASB) Co-ordinator has been working with a cross-portfolio group. The mapping work on the different sites has also been completed. The Members workshop referred to at Q2 took place in January and the feedback from the workshop will part of the consultation process when dog control orders are replaced with Public Space Protection Orders (PSPO). The work is progressing as planned. This was a transitional year to establish systems and processes in readiness for the introduction of PSPOs hence why no actual outturn is recorded.</p> <p>Last Updated: 13-Jun-2017</p>					

## RISKS

### Strategic Risk

RISK TITLE	LEAD OFFICER	SUPPORTING OFFICERS	INITIAL RISK RATING	CURRENT RISK RATING	TREND ARROW	RISK STATUS
Lack of sustainable funding to deliver nationally determined community safety priorities.	Sian Jones - Public Protection Manager				↓	Open

**Potential Effect:** Unable to deliver services  
**Management Controls:** Develop suitable exit strategies  
**Progress Comment:** All external grants were received during 2016/17 and appropriate financial claims and monitoring information were provided to the funders.  
 Last Updated: 16-May-2017

RISK TITLE	LEAD OFFICER	SUPPORTING OFFICERS	INITIAL RISK RATING	CURRENT RISK RATING	TREND ARROW	RISK STATUS
Retention of experienced and skilled staff due to the short term grant funding regime.	Sian Jones - Public Protection Manager		Amber	Yellow	↓	Open

**Potential Effect:** Staff shortages may impact on service delivery.  
**Management Controls:** Appropriate support has been put in place to enable the officers to undertake their work effectively.  
**Progress Comment:** The Community Safety Partnership received continued funding during 2016/17 which has enabled the services commission to be continued.  
 Last Updated: 13-Jun-2017